

# Your Control Panel

Put the patient at the centre of their care

Improve outcomes, boost your reputation, increase efficiency, reduce costs



**Powerful automation. Full control. Amazing benefits.**

Send SMS reminders • Build unlimited surveys • Create information pathways  
Engage and manage members • Deploy messages • Edit app content • Map builder • Add RSS, video and twitter feeds • Geo-fencing • Create org. profiles to tailor comms • Manage admin users • Assign content to user profiles  
Questionnaire code frames • Real time feedback reports • Usage statistics

**Patient Connect, from Connected Health**

Better Informed • Better Care • Better Outcomes

# Your Control Panel

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## Drive behaviour change: tackle inappropriate demand

- Share public health and public awareness campaigns
- Regularly communicate self-care information along an unlimited number of clinical pathway touchpoints
- Reduce readmission rates and improve outcomes by using information as a therapy and targeted health literature

## Automate for maximum efficiency

- Take the hard work out of regular communication: create automated messages for clinical pathway touchpoints
- Tackle your Outpatient missed appointments head-on; follow up DNAs with a survey to find out how you can avoid future costly missed appointments
- Use the SMS function to issue public information alerts at the time of a health pandemic or major incident

## Drive up patient feedback response rates

- Build unlimited surveys in the easy to use survey editor
- Use geo-boundaries and push notifications to send surveys
- Release surveys as patients enter a building or at the right time in their pathway

## Inspire support from patients and members

- Publish stories, documents and twitter feeds all in one place.
- Respond to patient feedback – share your progress and celebrate successes

## Target and release condition-specific news

- Recruit patients for focus groups, pilots and trials based on their preferences.
- Link experts and patients directly to share information, research outcomes and new guidelines.
- Promote user group meetings, service open days

## Stay in control with unlimited flexibility

- Edit every image, line of text, phone number and hyperlink in the Patient App
- Keep content up to date with automated 'web service'

## Manage resources

- Replace your membership management and appointment reminder systems with one integrated solution

Deliver targeted messages, making every message stand out. Engage patient in planning and service redesign. Automate your public health campaigns and provide information as a therapy, end-to-end of the integrated care pathway.

# Connected Health Pty Ltd

Inform • Empower • Engage

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